

Step 1. Set up the CGS device

Questions: support@clovawellness.ai

1. Clean the sensor application site.



Back of upper arm

2. Remove the applicator bottom cap.



Unscrew the bottom cap

* If the protective shell remains on insertor, just gently twist and remove it

3. Press and hold the applicator firmly against application site on the skin.



Press the applicator against the skin until the safety guard is pushed in (a click sound will be heard)

4. Press the trigger for inserting the sensor.



Press the trigger on the side.

Note, the trigger won't activate until the safety guard is released.

5. Lift the applicator slowly and gently, make sure adhesive patch for the sensor is securely attached to the skin.



Remove the applicator after the insertion

Note. Write down the sensor serial ID sensor on the cap.

6. The sensor is ready for use.



Ready for connecting to mobile app via Bluetooth

Step 2. Prepare your phone for the mobile app

For Android phones

Turn OFF the following features

Battery Saver Mode or Super Battery Saver Mode

Background Usage Restrictions

Battery Restricted Use

For IOS phones

Turn OFF the following features

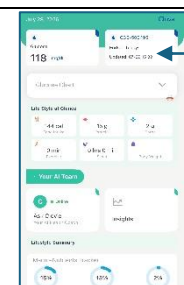
Low Power Mode

Optimized Battery Charging

- Go to your android phone's Settings
- Tap Battery and Device Care; then tap Battery
- Turn off Battery Saver Mode
- or choose the highest battery performance available.
- Go to your android phone's Settings
- Tap Battery and Device Care, then tap on Background Usage limits
- Turn "Unused Apps to Sleep" off.
- Go to your android phone's Settings
- Tap Apps, then, under CGMPlus2, tap Battery
- Turn "Restricted" off, and turn on "Unrestricted"
- Go to your iPhone Settings
- Tap Battery, then turn off Low Power Mode
- Go to your iPhone Settings.
- Tap Battery, then tap on Battery Health & Charging
- Turn Optimized Battery Charging off

Step 3. Set up the mobile App

Download and install the App **Clova Wellness AI**. Follow the instructions to complete the simple registration process. If you are already registered, you don't need to register again. Once on Home screen,



Tap on the box on top right
"Click to connect".



Click on "Scan for nearby CGS" on the Connect Device page.

Select the device from the list with the ID number matching with the Serial ID labeled on sensor's bottom cap.

The sensor will be automatically connected.



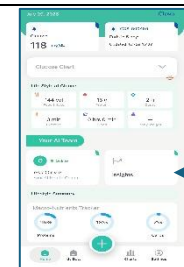
After 60 minutes warm-up period, the app is ready for glucose readings every minute continuously.

- Current glucose on the left.
- Timestamp & device status on the right.
- Chart of glucose readings for the last 12 is displayed right below
- Click on Up arrow to fold the chart



Settings/Data Settings:

- Set up alert limits (default 70 – 180)
 - Fill in fasting glucose level if available.
- Note: when entering fasting value by fingerstick or lab test, please select no if no need to re-calibrate immediately.

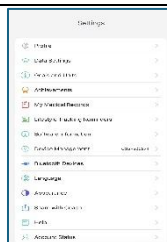


Using AI Health Coach
On home screen

- Click on AI Chat Assistant
- Use preset questions or type your own questions

Using AI Insights

- Click on AI Insights
- Select Today or weekly



Settings to be confirmed:

- Profile
- Daily goals for nutrients & calories
- Connect with Apple Health or GoogleFit
- Sync your medical records
- Phone power settings
- Select dark background if preferred

Questions:

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